

ELEVATING POTENTIAL - MODULE OUTLINES

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ENABLING HIGH PERFORMANCE

LEADING TEAM CULTURE & DELIVERING EFFECTIVE FEEDBACK

Your approach, attitude and demeanour are all highly contagious. Just sitting next to someone in a bad mood has been shown to limit performance! How you approach your day will set the tone and the standards for the people around you, especially those you manage.

The other way we can hugely influence the performance of others is through the feedback we give. While we all dread hearing the phrase *'Can I give you some feedback?'*, well-delivered feedback can be the spark that's needed to elevate performance and overcome blind spots and personal barriers.

In this module, we explore how to positively influence those around you through your behavioural cues and effective feedback - a must for managers and team leaders!

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